TENNESSEE HIGHER EDUCATION COMMISSION

All Things Mentoring
SHEEO Adult Promise Convening
Tennessee Promise Mentoring Model

• 3 Partnering Organizations (PO)
  ▫ Ayers
  ▫ REDI
  ▫ tnAchieves

• Different models, one goal

• tnAchieves – most notable PO
  ▫ Serving 84 counties
  ▫ Recruited over 9,000 volunteer mentors for class of 2017 participants

• 360° support for student through effective partnerships across the spectrum
Tennessee Promise Mentoring Model

• Mentor Requirements
  ▫ Be 21
  ▫ Pass a background check

• Mentor Support
  ▫ Mandatory training prior to student assignment
  ▫ Optional webinars throughout the school year, i.e. – FAFSA 101, College Admissions, etc.

• Student Support
  ▫ Constant communications across media
    – High school students don’t check email!
  ▫ Mentor may be that student’s “person”
Tennessee Reconnect Support Model

• Currently 9 TN Reconnect Communities (TRC)
  ▫ Additional resources forthcoming for additional sites
  ▫ Regional service areas to prevent overlap and ensure familiarity

• Regional coverage allows effective relationships to be built with other stakeholders

• 360° Vision of support
  ▫ Engage
    – Attend community level through “active” recruitment, i.e. – job fair, community events, etc.
  ▫ Enroll
    – Break down barriers and navigate the process to get started or to finish
  ▫ Graduate
    – Supporting the state’s Drive to 55 initiative, Reconnectors make achieving this goal a reality
Tennessee Reconnect Support Model

- **Additional Support Services**
  - **TSAC Student and School Services Division**
    - Assisting students with navigating the loan default process and working toward rehabilitation
  - **TSAC Communications Division**
    - Providing training support to TRC staff
    - Providing services specific to adult learners
      - FAFSA Completion Events
      - Financial Aid informational sessions
  - **Institutions**
    - Reconnect “teams” on each campus
      - Single point of contact familiar with challenges adult learners face
    - Developing processes specific to adult learners to foster success
THANK YOU